Loan number:	

# **Mortgage Assistance Application**

If you are having mortgage payment challenges, please complete and submit this application, along with the required documentation, to HomeOwnership Lending, LLC. ("HOL") via mail: 120 Wall Street, 20<sup>th</sup> Floor, fax: (212) 479- 3339, or online: New York, NY 10005, or <a href="https://homeownership.com/hol@uhab.org">hol@uhab.org</a>. We will contact you within five business days to acknowledge receipt and let you know if you need to send additional information or documents.

We will use the information you provide to help us identify the assistance you may be eligible to receive. If you need help completing this application, please contact HOL at (212) 479-3339.

For a list of HUD-approved housing counseling agencies that can provide foreclosure prevention information, contact one of the following federal government agencies:

- The U.S. Department of Housing and Urban Development (HUD) at (800) 569-4287 or www.hud.gov/counseling
- The Consumer Financial Protection Bureau (CFPB) at (855) 411-2372 or www.consumerfinance.gov/mortgagehelp

Borrower Information	
Borrower's name:	
Social Security Number (last 4 digits):	
E-mail address:	
Primary phone number:	□ Cell □ Home □ Work □ Other
Alternate phone number:	☐ Cell ☐ Home ☐ Work ☐ Other <b>Co</b> -
Co-borrower's name:	
Social Security Number (last 4 digits):	
E-mail address:	
Primary phone number:	□ Cell □ Home □ Work □ Other
Alternate phone number:	☐ Cell ☐ Home ☐ Work ☐ Other
Preferred contact method (choose all that apply): $\square$ Cell phone $\square$ He this box indicates your consent for text messaging	Home phone ☐ Work phone ☐ Email ☐ Text—checking
Is either borrower on active duty with the military (including the Nat on active duty, or the surviving spouse of a member of the military w	· · · · · · · · · · · · · · · · · · ·
Property Information	
Property Address:	
Mailing address (if different from property address):	
• The property is currently: $\square$ A primary residence $\square$ A second h	ome  An investment property
$ullet$ The property is (select all that apply): $\Box$ Owner occupied $\Box$ Renter	r occupied 🗆 Vacant
$ullet$ I want to: $\Box$ Keep the property $\Box$ Sell the property $\Box$ Transfer ow	nership of the property to my servicer $\square$ Undecided
Is the property listed for sale? $\square$ Yes $\square$ No – If yes, provide the listing sale by owner" if applicable:	ng agent's name and phone number—or indicate "for
Indicate monthly maintenance fee \$ Other dues	s or assessments: \$

Hardship Information	
The hardship causing mortgage payment challenges began or  Short-term (up to 6 months)  Long-term or permanent (greater than 6 months)  Resolved as of (date)  Other:	and is believed to be:
TYPE OF HARDSHIP (CHECK ALL THAT APPLY)	REQUIRED HARDSHIP DOCUMENTATION
☐ Unemployment	Not required
☐ Reduction in income: a hardship that has caused a decrease in your income due to circumstances outside your control (e.g., elimination of overtime, reduction in regular working hours, a reduction in base pay)	Not required
☐ Increase in housing-related expenses: a hardship that has caused an increase in your housing expenses due to circumstances outside your control (e.g., uninsured losses, increased property taxes, HOA special assessment)	Not required
☐ Disaster (natural or man-made) impacting the property or borrower's place of employment	Not required
☐ Long-term or permanent disability, or serious illness of a borrower/co-borrower or dependent family member	<ul> <li>Written statement from the borrower, or other documentation verifying disability or illness</li> <li>Note: Detailed medical information is not required, and information from a medical provider is not required</li> </ul>
☐ Divorce or legal separation	<ul> <li>Final divorce decree or final separation agreement OR</li> <li>Recorded quitclaim deed</li> </ul>
☐ Separation of borrowers unrelated by marriage, civil union, or similar domestic partnership under applicable law	<ul> <li>Legally binding agreement evidencing that the non- occupying borrower or co-borrower has relinquished all rights to the property</li> </ul>
☐ Death of borrower or death of either the primary or secondary wage earner	<ul> <li>Death certificate OR</li> <li>Obituary or newspaper article reporting the death</li> </ul>
☐ Distant employment transfer/relocation	<ul> <li>For active duty service members: Permanent Change of Station (PCS) orders or letter showing transfer.</li> <li>For employment transfers/new employment: Copy of signed offer letter or notice from employer showing transfer to a new location or written explanation if employer documentation not applicable, AND</li> <li>Documentation that reflects the amount of any relocation assistance provided (not required for those with PCS orders)</li> </ul>
☐ Other – hardship that is not covered above:	<ul> <li>Written explanation describing the details of the hardship and any relevant documentation</li> </ul>

## **Borrower Income**

Please enter all borrower income amounts in middle column.

MONTHOLY TOTAL BORROWER INCOME TYPE & AMOUNT		REQUIRED INCOME DOCUMENTATION		
Gross (pre-tax) wages, salaries and overtime pay, commissions, tips, and bonuses	\$	<ul> <li>Most recent pay stub and documentation of year-to-date earnings if not on pay stub OR</li> <li>Two most recent bank statements showing income deposit amounts</li> </ul>		
Self-employment income	\$	<ul> <li>Two most recent bank statements showing self-employed income deposit amounts OR</li> <li>Most recent signed and dated quarterly or year-to-date profit/loss statement OR</li> <li>Most recent complete and signed business tax return OR</li> <li>Most recent complete and signed individual federal income tax return</li> </ul>		
Unemployment benefit income	\$	No documentation required		
Taxable Social Security, pension, disability, death benefits, adoption assistance, housing allowance, and other public assistance	\$	<ul> <li>Two most recent bank statements showing deposit amounts OR</li> <li>Award letters or other documentation showing the amount and frequency of the benefits</li> </ul>		
Non-taxable Social Security or disability income	\$	<ul> <li>Two most recent bank statements showing deposit amounts OR</li> <li>Award letters or other documentation showing the amount and frequency of the benefits</li> </ul>		
Rental income (rents received, less expenses other than mortgage expense)	\$	<ul> <li>Two most recent bank statements demonstrating receipt of rent OR</li> <li>Two most recent deposited rent checks</li> </ul>		
Investment or insurance income	\$	<ul> <li>Two most recent investment statements OR</li> <li>Two most recent bank statements supporting receipt of the income</li> </ul>		
Other sources of income not listed above (Note: Only include alimony, child support, or separate maintenance income if you choose to have it considered for repaying this loan)	\$	<ul> <li>Two most recent bank statements showing receipt of income OR</li> <li>Other documentation showing the amount and frequency of the income</li> </ul>		

## **Current Borrower Assets**

Exclude retirement funds such as a 401(k) or Individual Retirement Account (IRA), and college savings accounts such as a 529 plan.

Checking account(s) and cash on hand	\$
Savings, money market funds, and Certificates of Deposit (CDs)	\$
Stocks and bonds (non-retirement accounts)	\$
Other:	\$

## **Borrower Certification and Agreement**

- 1. I certify and acknowledge that all of the information in this Mortgage Assistance Application is truthful, and the hardship I identified contributed to my need for mortgage relief. Knowingly submitting false information may violate Federal and other applicable law.
- 2. I agree to provide my servicer with all required documents, including any additional supporting documentation as requested, and will respond in a timely manner to all servicer or authorized third party\* communications.
- 3. I acknowledge and agree that my servicer is not obligated to offer me assistance based solely on the representations in this document or other documentation submitted in connection with my request.
- 4. I consent to the servicer or authorized third party\* obtaining a current credit report for the borrower and co-borrower.
- 5. I consent to the disclosure by my servicer, authorized third party,\* or any investor/guarantor of my mortgage loan(s), of any personal information collected during the mortgage assistance process and of any information about any relief I receive, to any third party that deals with my first lien or subordinate lien (if applicable) mortgage loan(s), including Fannie Mae, Freddie Mac, or any investor, insurer, guarantor, or servicer of my mortgage loan(s) or any companies that provide support services to them, for purposes permitted by applicable law. Personal information may include, but is not limited to: (a) my name, address, telephone number, (b) my Social Security number, (c) my credit score, (d) my income, and (e) my payment history and information about my account balances and activity.
- 6. I agree that the terms of this borrower certification and agreement will apply to any modification trial period plan, repayment plan, or forbearance plan that I may be offered based on this application. If I receive an offer for a modification trial period plan or repayment plan, I agree that my first timely payment under the plan will serve as acceptance of the plan.
- 7. I consent to being contacted concerning this application for mortgage assistance at any telephone number, including mobile telephone number, or email address I have provided to the lender, servicer, or authorized third party.\*
  - \* An authorized third party may include, but is not limited to, a housing counseling agency, Housing Finance Agency (HFA) or other similar entity that is assisting me in obtaining a foreclosure prevention alternative.

Borrower signature:	Date:	
Co-Borrower signature:	Date:	

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# Borrower Information Disclosure Authorization

By signing below, you hereby authorize any holders of the information below to release to HomeOwnership Lending, LLC ("HOL") for verification purposes, information concerning:

	X	Employment history	, income, title, hire date, etc.	
	X	Deposit accounts of	record.	
	_X_	Mortgage loan rating loan balance, payme	g, opening date, payment amour nt records, etc.	nt,
	_X_	•	emed necessary in connection w port for real estate transaction.	ith
	X	Cooperative dues		
This	information is	for the confidential use	of HOL in compiling a mortga	ge loan file.
contained in accounts, pro	your mortgage esent/previous tion as per an e	e file. You authorize HO employment, credit his executed Borrower Authorize		of deposit quired to process
A co <sub>l</sub> as a duplicat		orization may be deeme	ed to be the equivalent of the ori	ginal and may be used
Your	prompt reply	is greatly appreciated.		
Borrower Sig	gnature		Last 4 digits of SSN	Date
Co-Borrowe	er Signature		Last 4 digits of SSN	Date

#### **Legal Rights and Protections Under the SCRA**

Servicemembers on "active duty" or "active service," or a spouse or dependent of such a servicemember may be entitled to certain legal protections and debt relief pursuant to the Servicemembers Civil Relief Act (50 USC §§ 39014043) (SCRA).

### Who May Be Entitled to Legal Protections Under the SCRA?

- Regular members of the U.S. Armed Forces (Army, Navy, Air Force Marine Corps and Coast Guard).
- Reserve and National Guard personnel who have been activated and are on Federal active duty
- National Guard personnel under a call or order to active duty for more than 30 consecutive days under section 502(f) of title 32, United States Code, for purposes of responding to a national emergency declared by the President and supported by Federal funds
- Active service members of the commissioned corps of the Public Health Service and the National Oceanic and Atmospheric Administration.
- Certain United States citizens serving with the armed forces of a nation with which the United States is allied in the prosecution of a war or military action.

#### What Legal Protections Are Servicemembers Entitled To Under the SCRA?

- The SCRA states that a debt incurred by a servicemember, or servicemember and spouse jointly, prior to entering
  military service shall not bear interest at a rate above 6 % during the period of military service and one year thereafter,
  in the case of an obligation or liability consisting of a mortgage, trust deed, or other security in the nature of a
  mortgage, or during the period of military service in the case of any other obligation or liability.
- The SCRA states that in a legal action to enforce a debt against real estate that is filed during, or within one year after the servicemember's military service, a court may stop the proceedings for a period of time, or adjust the debt. In addition, the sale, foreclosure, or seizure of real estate shall not be valid if it occurs during or within one year after the servicemember's military service unless the creditor has obtained a valid court order approving the sale, foreclosure, or seizure of the real estate.
- The SCRA contains many other protections besides those applicable to home loans.

#### How Does A Servicemember or Dependent Request Relief Under the SCRA?

• In order to request relief under the SCRA from loans with interest rates above 6% a servicemember or spouse must provide a written request to the lender, together with a copy of the servicemember's military orders.

## National Cooperative Bank, N.A., 139 South High Street, Hillsboro, OH 45133 (t) 800-322-1251 (f) 937-840-5711

• There is no requirement under the SCRA, however, for a servicemember to provide a written notice or a copy of a servicemember's military orders to the lender in connection with a foreclosure or other debt enforcement action against real estate. Under these circumstances, lenders should inquire about the military status of a person by searching the Department of Defense's Defense Manpower Data Center's website, contacting the servicemember, and examining their files for indicia of military service. Although there is no requirement for servicemembers to alert the lender of their military status in these situations, it still is a good idea for the servicemember to do so.

#### How Does a Servicemember or Dependent Obtain Information About the SCRA?

- Servicemembers and dependents with questions about the SCRA should contact their unit's Judge Advocate, or their installation's Legal Assistance Officer. A military legal assistance office locator for all branches of the Armed Forces is available at <a href="http://legalassistance.law.af.mil/content/locator.php">http://legalassistance.law.af.mil/content/locator.php</a>
- "Military OneSource" is the U. S. Department of Defense's information resource. If you are listed as entitled to legal protections under the SCRA (see above), please go to <a href="www.militaryonesource.mil/legal">www.militaryonesource.mil/legal</a> or call 1-800342-9647 (toll free from the United States) to find out more information. Dialing instructions for areas outside the United States are provided on the website.